

Legacy Equipment Maintenance



Have an aging or legacy equipment network and looking to reduce expenses associated with network maintenance?

Global Convergence, Inc. (GCI) maintenance programs offer support for legacy networking equipment, including legacy Cisco, Avaya and more.

GCI maintenance programs offer customers cost effective and flexible maintenance options that reliably support legacy-to-converged networks.

Our Expertise

Global Convergence Inc. (GCI) is specialized in multi-vendor, multi-technologies, and with few caveats, Cisco legacy networking equipment, along with other legacy equipment provider's content can be supported.

Our extensive network of certified, experienced field engineers and technicians can provide services in 170 countries.

Customized Solutions

GCI can tailor a program based on specific customer requirements and existing coverage. GCI-NET maintenance contracts can be designed as parts only, labor only – or both.

Case Study: [Southeast Grocery Chain with 900+ Stores](#)

1-Minute Video: [Legacy Network Blues](#)

Legacy Maintenance Programs

Leverage GCI to service and maintain legacy equipment networks including Cisco, Avaya and more.



Legacy Maintenance

- GCI utilizes Field Service Technicians with the skill sets that align with customer requirements and budget.
- GCI is specialized in multi-vendor, multi-technologies and with few caveats, any technology can be supported



Labor & Logistics

- GCI's SLA-based options offer onsite labor, logistics (part replacement) services or both.
- 4-Hour or Next Business Day Response options
- 750 Forward Stocking Locations



Quality Programs

- GCI offers legacy equipment maintenance that is multi-vendor, multi-technology, and without ever compromising on quality.
- ISO 9001:2015
 - ISO 27001:2013