

Project Management



Project Management Summary

Global Convergence Inc. (GCI) offers its customers Project Management Services to provide planning, oversight, monitoring and execution of simple-to-complex service events.

The Project Management role is critical to the effective execution and delivery of service projects and programs where more than just a single, non-repeatable service event is involved.

The Project Manager role is that of a leader and owner who maintains and manages, communicates, documents, and prepares the planning, scheduling and performance of projects.

Partner Interface

GCI's Project Management service deliverables include seamless interfacing with customers, third parties, technicians and other critical stakeholders.

Our Expertise

Global Convergence Inc. (GCI) is specialized in multi-vendor, multi-technologies. GCI Project Management Services can be supported in North America, Canada, Mexico, EMEA, APAC and LATAM.

- ISO 9001:2015
- ISO 27001:2013

Project Management Managed Services

Standard Deliverable Components



Programs Supported

- All GCI-offered Services
- All Service Transition Programs
- Mandatory for most GCI Service Projects & Programs
- Can be a service to GCI OEM Partners or Commercial End Users (CEU) for management of non-GCI service programs



Project Management

Project Management Essentials:

- Receive & process installation request calls & electronically submitted site events
- Create event tickets for tracking
- Confirm/Document all resource scheduling
- Monitor event tickets for completion



Project Management

- Facilitate customer and stakeholder communications and status updates
- ##### Advanced Project Management
- Coordinate project activities for multiple entities
 - Initiate communications with multiple stakeholders and project resources
 - Materials & Logistics Management