



Comprehensive Suite of Global Services

Every day, organizations increasingly realize that Managed and Implementation services are a necessity to safeguard the network and enhance business functionality and operational efficiency.

Our Expertise

Global Convergence Inc. (GCI) offers a unique value proposition to clients, providing both Managed, SLA-driven, lifecycle services, and Implementation Services designed to provide planning, design, project management and more for voice and data network transformation instances. Global Convergence also delivers Authorized OEM Partner hardware and maintenance programs.

Quality Delivery

GCI has invested in universally accepted standards and has achieved and maintains certifications for ISO 9001:2015, ISO 27001:2013, SOC 1 Type 2 and SOC 2 Type 2.

Additionally, GCI supports the efforts of the U.S. Department of Commerce and the European Commission and has recently certified for the **EU-U.S. Privacy Shield Framework** program.

GCI has over 750 global sparing depots, and two multi-lingual global Managed Services Centers to provide 24x7x365 support:

- Oldsmar FL, USA
- Cluj-Napoca, Romania

GCI Global Managed & Implementation Services



GCI Managed Services

- Customized Suite of Fully Managed Lifecycle Services
- Network Management
- IPT Voice Management
- Enterprise Mobility-WLAN
- Global Help Desk Services
- Managed Maintenance & Support
- Staffing Solutions



GCI Implementation Services

- Site Surveys and Assessment
- Architecture and Design
- Project Management
- Configuration to Order
- Global Transformation & Implementation Services



GCI supports a variety of technology products and services from some of the world's leading technology manufacturers.

GCI's North America Authorized OEM Partners



Cisco

At the center of digital transformation, Cisco is the worldwide technology leader that has been making the Internet work since 1984 and connecting the unconnected. GCI has been a Cisco GOLD Partner for over 18 consecutive years.



Riverbed

The Riverbed Digital Performance Platform including Network Performance Monitoring and Application Performance Management, helps transform the way customers run powerful network and cloud-based apps that connect people, business and experiences in the digital world.



Extreme Networks

Customer-Driven Networking. Extreme Networks has been pushing the boundaries of networking technology driven by a vision of making it simpler and faster, more agile and secure.



Big Switch Networks

Big Switch Networks is the Next-Generation Data Center Networking Company. They disrupt the status quo of networking by designing intelligent, automated and flexible networks for customers around the world.



Infosim

A leading manufacturer of automated Service Fulfillment and Service Assurance solutions for Telecoms, ISPs, Managed Service Providers and Corporations. Its flagship brand, StableNet®, is the leading unified software solution for Fault Performance and Configuration Management.



KEMP Technologies

KEMP Technologies is the industry leader in advanced Layer 4-7 Application Delivery Controllers (ADC) and application-centric load balancing.



Napatech

Napatech brings hyper-scale computing benefits to IT organizations of every size. Napatech enhances open and standard virtualized servers to boost innovation and release valuable computing resources that improve services and increase revenue.

