

# International Project Management Office Implementation & Transformation

## Decades of Successful Services Deployment

Global Convergence Inc. (GCI) offers comprehensive multi-service/multi-national global implementation and network transformation service programs to ensure your success.

As your single point of contact from project planning, through implementation, GCI offers its customers an International Project Management Office (IPMO) to provide planning, oversight, monitoring and execution of simple-to-complex service events.

## Certified Project Managers, Decades of Experience

GCI PMP certified project managers follow the PMI institute guidelines for deployment of large, diverse projects. GCI has extensive experience in successfully deploying large, global and geographically diverse networks.

Our Project Management Portal allows customers to drill down to view the status on any project, offering customers total visibility 24x7.

## Delivering in the Most Challenging Regions

No Borders. With technology solutions and the in-country resources to help fulfill your vision, GCI seamlessly delivers in any of the most difficult regions across the globe.

Our global HQ locations include 24x7x365 multi-lingual Network Operations Centers (NOC) and Managed Service Centers (MSC). With regional HQ locations in Sao Paulo, Brazil, Paris, France, Bucharest, Romania and Singapore, GCI has service delivery capability in 170+ countries.

- Around the clock attention
- Quick access to spare parts
- In-country billing and field services
- Customized service level agreements

## GCI IPMO Solutions



### Implementation

- Customized global implementation programs
- Access to GCI Global IPMO Portal
- Support for all global regions; multi-language
- 24x7 deployment support
- Governance-driven



### IPMO as a Service

- GCI PMP certified project managers utilize PMI institute guidelines
- GCI process are compliant with ITSM, ITIL
- Global capabilities for complex, multi-national deployments
- Materials and logistics management



### Staffing Solutions

- Reduce time and money spent on recruiting skilled technical staff
- Ensure the proper operation of your network environment
- Allow your IT team to stay focused on strategic priorities

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## Powerful Program Portfolio

GCI's IPMO delivers projects and programs that provide governance-driven oversight to meet your complex, global implementation requirements.

Our global deployment and network transformation portfolio offer clients:

- Site Survey and Assessment
- Architecture and Design
- Configuration to Order and Product Assurance
- Project Management
- Implementation and Global Transformation
- Onsite and Remote Staff Augmentation Solutions

## A Technology Support Partner to the Multi-National Enterprise

With our ability to provide seamless service delivery in over 170 countries, we can help meet your digital transformation goals on a global basis.

GCI designs, builds and executes an implementation plan allowing customers to focus on their core business.

GCI – the best choice for customized lifecycle management, maintenance and transformation services for complex and distributed networks.

## Our Expertise

Global Convergence Inc. (GCI) is specialized in multi-vendor, multi-technology support and our global implementation programs can be customized for any technology product set worldwide.

GCI Transformation Services are supported in North America, Canada, Mexico, EMEA, APAC and LATAM.

## GCI Certifications

GCI has invested in universally accepted standards and has achieved certifications for ISO 9001:2015, ISO 27001:2013, SOC 1 Type 2 and SOC 2 Type 2.

Additionally, GCI has certified for the EU-US Privacy Shield Framework program.

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## Contact GCI Today

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