

GCI Global Services Summary

A Comprehensive Suite of Global Services

Every day, organizations increasingly realize that managed and Implementation services are a necessity to safeguard the network and enhance business functionality and operational efficiency.

Global Convergence Inc. (GCI) offers a unique value proposition to clients, providing both Managed, SLA-driven, lifecycle services, and Implementation Services designed to provide planning, design, complex and global project management and delivery through our International Project Management Office (IPMO) and more for voice and data network transformation instances.

Global Convergence also delivers Authorized OEM Partner hardware and maintenance programs. We partner with some of the top OEM and technology organizations in the industry to deliver comprehensive solutions for our customers.

Delivering in the Most Challenging Regions

No Borders. With technology solutions and the in-country resources to help fulfill your vision, GCI seamlessly delivers in any of the most difficult regions across the globe.

Our global HQ locations include 24x7x365 multi-lingual Network Operations Centers (NOC) and Managed Service Centers (MSC). With regional HQ locations in Sao Paulo, Brazil, Paris, France, Bucharest, Romania and Singapore, GCI has service delivery capability in 170+ countries.

GCI has invested in universally accepted standards and has achieved and maintains certifications for ISO 9001:2015, ISO 27001:2013, SOC 1 Type 2 and SOC 2 Type 2.

Additionally, GCI supports the efforts of the U.S. Department of Commerce and the European Commission and has recently certified for the **EU-U.S. Privacy Shield Framework** program.

GCI Global Managed & Implementation Services



Global Managed Services

- Customized Suite of Fully Managed Lifecycle Services
- Network Management
- IPT Voice Management
- Enterprise Mobility-WLAN
- Global Help Desk Services
- Managed Maintenance & Support
- Staffing Solutions



Global Implementation Services

- Site Surveys and Assessment
- Architecture and Design
- Project Management
- Configuration to Order
- Global Transformation & Implementation Services

GCI is named to the prestigious MSP 501 List at #59.

Channel Futures
MSP 501
2019 WINNER

GCI Authorized OEM Partners North America



GCI supports a variety of technology products and services from some of the world's leading technology manufacturers.

Cisco

At the center of digital transformation, Cisco is the worldwide technology leader that has been making the Internet work since 1984 and connecting the unconnected. GCI has been a Cisco GOLD Partner for over 18 consecutive years.



Riverbed

The Riverbed Digital Performance Platform including Network Performance Monitoring and Application Performance Management, helps transform the way customers run powerful network and cloud-based apps that connect people, business and experiences in the digital world.



Extreme Networks

Customer-Driven Networking. Extreme Networks has been pushing the boundaries of networking technology driven by a vision of making it simpler and faster, more agile and secure.



Big Switch Networks

Big Switch Networks is the Next-Generation Data Center Networking Company. They disrupt the status quo of networking by designing intelligent, automated and flexible networks for customers around the world.



Infosim

A leading manufacturer of automated Service Fulfillment and Service Assurance solutions for Telecoms, ISPs, Managed Service Providers and Corporations. Its flagship brand, StableNet®, is the leading unified software solution for Fault Performance and Configuration Management.



KEMP Technologies

KEMP Technologies is the industry leader in advanced Layer 4-7 Application Delivery Controllers (ADC) and application-centric load balancing.



Napatech

brings hyper-scale computing benefits to IT organizations of every size. Napatech enhances open and standard virtualized servers to boost innovation and release valuable computing resources that improve services and increase revenue.